Shrikrishnadas Jajoo Grameen Seva Mahavidyalaya, Pipri –Wardha

Report - Student Satisfaction Survey (2023-24)

The College conducted a Student Satisfaction Survey (SSS) regarding teaching-learning and evaluation under Criterion II in 2023-24. The survey was administered online using Google form during 24 July to 28 September 2024. The questionnaire consisted of total 21 questions regarding teaching-learning and evaluation. First 20 questions have five responses each and a student has to choose any one response for each question with her/his sincere effort and thought. Question number 21 is about students' observation or suggestions. The survey was conducted through Google Form.

(# Google form Link: https://docs.google.com/forms/d/e/1FAlpQLScOIZg-071Ya4Yep92OViwCSEK0UqQnR9msQx12zXAHYwCOcA/closedform)

In this survey total 66 students participated from, BA (RS) Part- I, BA (RS) Part -II and BA (RS) Part- III. Gender wise 46 Female and 20 Male students participated in the survey.

Class	Participants
BA (RS) Part- I	13
BA (RS) Part -II	15
BA (RS) Part -III	38
Total	66

Student Satisfaction Survey Analysis Report

The results of first 20 questions are analyzed by considering the sum of the highest two responses for each question.

Question-Wise Analysis:

- 1. How much of the syllabus was covered in the class?
 - Highest Responses:
 - o 85-100%: 62.1%
 - 0 70-84%: 13.6%
 - Analysis: Majority of students (75.7%) reported that more than 70% of the syllabus was covered, reflecting effective curriculum delivery.
- 2. How well did the teachers prepare for the classes?
 - Highest Responses:
 - o Thoroughly: 53.0%
 - Satisfactorily: 36.4%
 - Analysis: A significant majority (89.4%) felt that teachers were either thoroughly or satisfactorily prepared, indicating consistent effort in class preparation.
- 3. How well were the teachers able to communicate?
 - Highest Responses:
 - Always effective: 56.1%
 - o Sometimes effective: 24.2%
 - Analysis: Communication was rated highly by 80.3% of respondents, demonstrating strong teacher-student interaction.

- 4. The teacher's approach to teaching can best be described as:
 - Highest Responses:
 - o Excellent: 40.9%
 - Very good: 37.9%
 - Analysis: Most students (78.8%) rated the teaching approach as excellent or very good, reflecting satisfaction with teaching methods.
- 5. Fairness of the internal evaluation process by the teachers.
 - Highest Responses:
 - o Always fair: 63.6%
 - o Usually fair: 25.8%
 - Analysis: Fair evaluation practices were affirmed by 89.4% of students, indicating transparency and equity in assessments.
- 6. Was your performance in assignments discussed with you?
 - Highest Responses:
 - *Every time*: 59.1%
 - Usually: 21.2%
 - Analysis: The majority (80.3%) felt their performance was consistently reviewed, suggesting effective feedback mechanisms.
- 7. The institute takes active interest in promoting internships, student exchanges, and field visits.
 - Highest Responses:
 - o Regularly: 45.5%
 - o Sometimes: 34.8%
 - Analysis: While 45.5% felt regular opportunities were provided, a notable 34.8% indicated occasional initiatives, highlighting room for improvement.
- 8. The teaching and mentoring process facilitates cognitive, social, and emotional growth.
 - Highest Responses:
 - o Very well: 43.9%
 - o Significantly: 39.4%
 - Analysis: Combined, 83.3% affirmed the positive impact of teaching and mentoring on their growth, showcasing holistic development efforts.
- 9. The institution provides multiple opportunities to learn and grow.
 - Highest Responses:
 - o Strongly agree: 42.4%
 - o Agree: 40.9%
 - Analysis: A vast majority (83.3%) acknowledged diverse learning opportunities, reflecting a strong institutional commitment.
- 10. Teachers inform you about competencies, course outcomes, and program outcomes.
 - Highest Responses:
 - Every time: 51.5%
 - o *Usually*: 31.8%
 - Analysis: About 83.3% of respondents found teachers diligent in outlining course expectations, ensuring clarity in learning objectives.
- 11. Your mentor follows up on assigned tasks.
 - · Highest Responses:
 - o Every time: 60.6%
 - o Usually: 21.2%
 - Analysis: The majority (81.8%) reported consistent follow-up by mentors, signifying robust guidance systems.



12. Teachers illustrate concepts through examples and applications.

- Highest Responses:
 - Every time: 48.5%
 - o Usually: 33.3%
- Analysis: Effective conceptual teaching was acknowledged by 81.8%, highlighting an application-driven learning approach.

13. Teachers identify your strengths and provide appropriate challenges.

- Highest Responses:
 - o Fully: 53.0%
 - o Reasonably: 24.2%
- Analysis: About 77.2% felt teachers were adept at identifying and addressing their strengths, supporting personalized growth.

14. Teachers identify your weaknesses and help you overcome them.

- Highest Responses:
 - Every time: 62.1%
 - o *Usually*: 16.7%
- Analysis: A combined 78.8% confirmed consistent support in addressing weaknesses, showcasing a student-centric teaching approach.

15. The institution engages students in quality improvement of the teaching-learning process.

- Highest Responses:
 - Strongly agree: 45.5%
 - o Agree: 36.4%
- Analysis: Active engagement in quality improvement was recognized by 81.9%, indicating participatory decision-making.

16. Teachers use student-centric methods for enhancing learning experiences.

- · Highest Responses:
 - o To a great extent: 48.5%
 - Moderate: 31.8%
- Analysis: About 80.3% felt the use of innovative methods positively impacted their learning experience.

17. Teachers encourage extracurricular participation.

- Highest Responses:
 - o Strongly agree: 56.1%
 - o Agree: 24.2%
- Analysis: Strong encouragement of extracurriculars was noted by 80.3%, promoting well-rounded development.

18. Efforts are made to inculcate employability skills.

- Highest Responses:
 - o To a great extent: 48.5%
 - Moderate: 33.3%
- Analysis: A majority (81.8%) affirmed the institution's focus on employability, emphasizing readiness for professional challenges.

19. Teachers use ICT tools for teaching.

- Highest Responses:
 - o Above 90%: 42.4%
 - 0 70-89%: 31.8%
- Analysis: High ICT usage was reported by 74.2%, reflecting technological integration in teaching.



20. The overall quality of the teaching-learning process is very good.

Highest Responses:

o Strongly agree: 45.5%

o Agree: 39.4%

• Analysis: An overwhelming 84.9% rated the overall quality as very good, indicating broad satisfaction.

21 Give three observation / suggestions to improve the overall teaching – learning experience in your institution.

Total 17 students responded to this question. Most of the students mentioned that their teaching learning experience in the institution was "good", "very good", "good teachers". Some students appreciated teaching quality (e.g., "all teachers are good in their teaching skills"), while few called for **occasional revisions** ("occasional revision is required," "We will take the help of the teacher wherever necessary") A few students suggested higher use of ICT. One suggestion is about project based, research-oriented teaching.

Conclusion

In conclusion, the survey results highlight significant satisfaction among students regarding teaching effectiveness, fairness in evaluation, and mentoring. Strengths include:

High coverage of syllabus

• Effective communication and concept clarity

Student-centric and participatory methods

The findings reflect a robust teaching-learning framework with opportunities for further refinement.

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Student Satisfaction Survey (2023-24)

Repot (Datasheet)

BA(Rural Services) Total Participants: 66

[BA(RS)Part-1:- 13, BA(RS)Part-2:- 15 & BA(RS)Part-3:- 38]

Girls: 46

69.7%

Boys: 20

30.3%

Method: Student Satisfaction Survey was conducted online using Google form (24 July 2024 to 28 September 2024)

SN	Questions 1 How much of the syllabus was covered in the class?	Students' Response and Percentage										
		4		3		2		1		0		
		Response	Percentage	Response	Percentage	Response	Percentage	Response	Percentage		Percentage	
1		85 to 100%		70 to 84%		55 to 69%		30 to 54%		Below 30%		
		41	62.1%	9	13.6%	10	15.2%	4	6.1%	2	3.0%	
2	How well did the teachers prepare for	Thoroughly		Satisfactorily		Poorly		Indifferently		Won't teach at all		
	the classes?	35	53.0%	24	36.4%	5	7.6%	1	1.5%	1	1.5%	
	How well were the teachers able to communicate?			Sometime			Just satisfactorily		Generally ineffective		Very poor communication	
		37	56.1%	16	24.2%	9	13.6%	3	4.5%	1	1.5%	
4	The teacher's approach to teaching can best be described as	Excellent		Very good		Good		Fair		Poor		
		27	40.9%	25	37.9%	13	19.7%	1	1.5%	0	0.0%	
AND DESCRIPTION	Fairness of the internal evaluation process by the teachers.	Always fair		Usually fair		Sometimes unfair		Usually unfair		Unfair		
17.7		42	63.6%	17	25.8%	3	4.5%	2	3.0%	2	3.0%	
6	Was your performance in assignments discussed with you?	Every time		Usually		Occasionally/ Sometimes		Rarely		Never		
		39	59.1%	14	21.2%	9	13.6%	1	1.5%	3	4.5%	
	The institute takes active interest in promoting internship, student exchange,	Regularly		Often		Sometimes		Rarely		Never		
	field visit opportunities for students.	30	45.5%	8	12.1%	23	34.8%	4	6.1%	1	1.5%	
8	The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth	Significantly		Very well		Moderately		Marginally		Not at all		
		26	39.4%	29	43.9%	4	6.1%	4	6.1%	3	4.5%	

SN	Questions	Students' Response and Percentage										
		4		3		2		1			0	
		Response	Percentage	Response	Percentage	Response	Percentage	Response	Percentage	Response	The same of the sa	
9	The institution provides multiple	Strongly agree		Agree		Neutral		Disagree		Strongly disagree		
	opportunities to learn and grow.	28	42.4%	27	40.9%	7	10.6%	4	6.1%	0	0.0%	
10	Teachers inform you about your expected competencies, course outcomes	AND THE RESIDENCE OF THE PARTY		Usually		Occasionally/ Sometimes		Rarely		Never		
	and programme outcomes.	34	51.5%	21	31.8%	10	15.2%	1	1.5%	0	0.0%	
11	Your mentor does a necessary follow-up with an assigned task to you.	Every time		Usually		Occasionally/ Sometimes		Rarely		I don't have a mentor		
40		40	60.6%	14	21.2%	10	15.2%	2	3.0%	0	0.0%	
12	The teachers illustrate the concepts through examples and applications.	Every time		Usually		Occasionally/ Sometimes		Rarely		Never		
		32	48.5%	22	33.3%	8	12.1%	3	4.5%	1	1.5%	
	The teachers identify your strengths and encourage you with providing right level		Fully		Reasonably		Partially		Slightly		Unable to	
	of challenges.	35	53.0%	16	24.2%	10	15.2%	5	7.6%	0	0.0%	
	Teachers are able to identify your weaknesses and help you to overcome	Every time		Usually		Occasionally/ Sometimes		Rarely		Never		
A CONTRACTOR	them.	41	62.1%	11	16.7%	9	13.6%	4	6.1%	1	1.5%	
	The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.	Strongly agree		Agree		Neutral		Disagree		Strongly disagree		
	g - mang process.	30	45.5%	24	36.4%	9	13.6%	2	3.0%	1	1.5%	
	The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for	To a great extent		Moderate		Some what		Very little		Not at all		
	enhancing learning experiences.	32	48.5%	21	31.8%	6	9.1%	5	7.6%	2	3.0%	
	Teachers encourage you to participate in extracurricular activities.	Strongly agree		Agree		Neutral		Disagree		Strongly disagree		
	E (PIPRL)	37	56.1%	16	24.2%	10	15.2%	3	4.5%	0	0.0%	

SN	Questions	Students' Response and Percentage										
		4		3		2		1		0		
		Response	Percentage	Response	Percentage	Response	Percentage	Response	Percentage	Response	Percentage	
18	Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.	To a great extent		Moderate		Some what		Very little		Not at all		
	ready for the world of work.	32	48.5%	22	33.3%	7	10.6%	4	6.1%	1	1,5%	
	What percentage of teachers use ICT tools such as LCD projector,	Above 90%		70 –89%		50 -69%		30 –49%		Below 29%		
	Multimedia, etc. while teaching.	28	42.4%	21	31.8%	13	19.7%	3	4.5%	1	1.5%	
	The overall quality of teaching-learning process in your institute is very good.	Strongly agree		Agree		Neutral		Disagree		Strongly disagree		
		30	45.5%	26	39.4%	10	15.2%	0	0.0%	0	0.0%	

Google form Link: https://docs.google.com/forms/d/e/1FAIpQLScOIZg-07IYa4Yep92OViwCSEK0UqQnR9msQx12zXAHYwCOcA/closedform

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