

Shrikrishanadas Jajoo Grameen Seva Mahavidyalaya, Pipri-Wardha

Student Satisfaction Survey (2021-22)

Report (Datasheet)

BA(Rural Services) Total Participants: 180

[BA(RS)Part-1:- 77, BA(RS)Part-2:- 31 & BA(RS)Part-3:- 72]

Girls: 84 46.7%

Boys: 96 53.3%

Method: Student Satisfaction Survey was conducted online using Google form (13 July 2022 to 15 August 2022)

		Students' Response and Percentage									
SN	Questions	4		3		2		1		0	
		Response	Percentage	Response	Percentage	Response	Percentage	Response	Percentage	Response	Percentage
1	How much of the syllabus was covered in the class?	85 to 100%		70 to 84%		55 to 69%		30 to 54%		Below 30%	
		108	60.0%	38	21.1%	17	9.4%	13	7.2%	4	2.2%
2	How well did the teachers prepare for the classes?	Thoroughly		Satisfactorily		Poorly		Indifferently		Won't teach at all	
		69	38.3%	62	34.4%	26	14.4%	6	3.3%	17	9.4%
3	How well were the teachers able to communicate?	Always effective		Sometimes effective		Just satisfactorily		Generally ineffective		Very poor communication	
		113	62.8%	30	16.7%	17	9.4%	11	6.1%	9	5.0%
4	The teacher's approach to teaching can best be described as	Excellent		Very good		Good		Fair		Poor	
		82	45.6%	61	33.9%	28	15.6%	4	2.2%	5	2.8%
5	Fairness of the internal evaluation process by the teachers.	Always fair		Usually fair		Sometimes unfair		Usually unfair		Unfair	
		117	65.0%	29	16.1%	24	13.3%	5	2.8%	5	2.8%
6	Was your performance in assignments discussed with you?	Every time		Usually		Occasionally/ Sometimes		Rarely		Never	
		126	70.0%	19	10.6%	17	9.4%	14	7.8%	4	2.2%
7	The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.	Regularly		Often		Sometimes		Rarely		Never	
		125	69.4%	20	11.1%	26	14.4%	4	2.2%	5	2.8%
8	The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.	Significantly		Very well		Moderately		Marginally		Not at all	
		70	38.9%	76	42.2%	12	6.7%	8	4.4%	14	7.8%

		Students' Response and Percentage									
SN	Questions	4		3		2		1		0	
		Response	Percentage	Response	Percentage	Response	Percentage	Response	Percentage	Response	Percentage
9	The institution provides multiple opportunities to learn and grow.	Strongly agree		Agree		Neutral		Disagree		Strongly disagree	
		79	43.9%	69	38.3%	18	10.0%	9	5.0%	5	2.8%
10	Teachers inform you about your expected competencies, course outcomes and programme outcomes.	Every time		Usually		Occasionally/ Sometimes		Rarely		Never	
		117	65.0%	31	17.2%	21	11.7%	7	3.9%	4	2.2%
11	Your mentor does a necessary follow-up with an assigned task to you.	Every time		Usually		Occasionally/ Sometimes		Rarely		I don't have a mentor	
		116	64.4%	25	13.9%	17	9.4%	9	5.0%	13	7.2%
12	The teachers illustrate the concepts through examples and applications.	Every time		Usually		Occasionally/ Sometimes		Rarely		Never	
		121	67.2%	21	11.7%	28	15.6%	5	2.8%	5	2.8%
13	The teachers identify your strengths and encourage you with providing right level of challenges.	Fully		Reasonably		Partially		Slightly		Unable to	
		108	60.0%	36	20.0%	23	12.8%	10	5.6%	3	1.7%
14	Teachers are able to identify your weaknesses and help you to overcome them.	Every time		Usually		Occasionally/ Sometimes		Rarely		Never	
		129	71.7%	27	15.0%	10	5.6%	7	3.9%	7	3.9%
15	The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.	Strongly agree		Agree		Neutral		Disagree		Strongly disagree	
		87	48.3%	54	30.0%	20	11.1%	15	8.3%	4	2.2%
16	The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.	To a great extent		Moderate		Some what		Very little		Not at all	
		100	55.6%	37	17.0%	17	9.4%	18	10.0%	8	4.4%
17	Teachers encourage you to participate in extracurricular activities.	Strongly agree		Agree		Neutral		Disagree		Strongly disagree	
		90	50.0%	60	33.3%	15	8.3%	9	5.0%	6	3.3%

		Students' Response and Percentage									
		4		3		2		1		0	
SN	Questions	Response	Percentage	Response	Percentage	Response	Percentage	Response	Percentage	Response	Percentage
18	Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.	To a great extent		Moderate		Some what		Very little		Not at all	
		106	58.9%	35	19.4%	16	8.9%	14	7.8%	9	5.0%
19	What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.	Above 90%		70 –89%		50 –69%		30 –49%		Below 29%	
		79	43.9%	40	22.2%	28	15.6%	19	10.6%	14	7.8%
20	The overall quality of teaching-learning process in your institute is very good.	Strongly agree		Agree		Neutral		Disagree		Strongly disagree	
		94	52.2%	42	23.3%	29	16.1%	7	3.9%	8	4.4%

Google form Link: https://docs.google.com/forms/d/e/1FAIpQLSclOp4_fqdJ9uvqEa-H9uW31IKSngEyjiCbZvFgWM6Z6g9WQ/viewform?usp=sf_link

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Report - Student Satisfaction Survey (2021-22)

The College conducted a Student Satisfaction Survey (SSS) regarding teaching-learning and evaluation under Criterion II in 2021-22. The survey was administered online using Google form during 13th July to 15th August 2022. The questionnaire consisted of total 21 questions regarding teaching-learning and evaluation. First 20 questions have five responses each and a student has to choose any one response for each question with her/his sincere effort and thought. Question number 21 is about students' observation or suggestions.

In this survey total 180 students participated from, BA (RS) Part- I, BA (RS) Part -II and BA (RS) Part- III. Gender wise 84 Female and 96 Male students participated in the survey.

Class	Participants
BA (RS) Part- I	77
BA (RS) Part -II	31
BA (RS) Part -III	72
Total	180

Question-wise analysis of the students' responses is as follows:

- 1. The syllabus covered in the class:**
According to 60% students 85 to 100% syllabus was covered in the class; 21% students responded that 70 to 84% syllabus was covered in the classroom.
- 2. The teachers preparation for the classes:**
According to 38.3% students the teachers prepared *thoroughly* for the class, 34.4% students responded that teachers prepared *satisfactorily*, whereas 14.4% students responded that the teachers prepared *poorly* for the class, and 9.4% students responded that the teachers *won't teach at all* in the class.
- 3. The teachers' ability to communicate:**
According to 62.8% students the teachers' communication was *always effective*, for 16.7% students it was *sometimes effective*. For 9.4% students teacher's communication was *just satisfactorily*. For 6.1% students teacher's communication was *generally ineffective* whereas for 5% students teacher's communication was *very poor*.
- 4. The teacher's approach to teaching:** according to 45.6% students the teachers approach to teaching can be best described as *excellent*, for 33.9% students it was *very good*, for 15.6% students it was *good*, a small group of students (5%) responded that it was *fair to poor*.
- 5. Fairness of internal evaluation process by the teachers:** According to 65% students the fairness of internal evaluation process by the teachers was *always fair*, for 16.1% students it was *usually fair*, whereas 13.3% students responded that it was *sometimes unfair* and for some students (5.6%) it ranged from *usually unfair* to *unfair*.
- 6. Discussing Students' Performance in Assessment with the students:** according to 70% students the performance in assignments was discussed *every time*, according to 10.6% students it was discussed *usually*, 17.2% students responded that it was discussed *occasionally/sometimes* or *rarely*. Whereas 10% students responded as *never*.

7. **The institute's initiatives in promoting internship, student exchange, field visit opportunities for students:** according to 69.4% students the institute *regularly* takes interest in promoting such opportunities for students, according to 11.1% students responded as *often*, 14.4% students responded that it was *sometimes*, whereas 5% students responded as *rarely* and *never*
8. **The teaching and mentoring process facilitates in cognitive, social and emotional growth :** according to 38.9% students teaching and monitoring process in the college *significantly* facilitates in their cognitive, social and emotional growth, according to 42.2% students it facilitates *very well*, 10.1% students responded that it was *moderately* to *marginally* .Whereas 7.8% students responded as *not at all*.
9. **The institution provides multiple opportunities to learn and grow:** 43.9% students responded to this as *strongly agree*, 38.3% students responded to this as *agree*, whereas 10% students responded as *neutral*. A small group of students (7.8%) responded *disagree* to *strongly disagree*.
10. **Teachers inform students about students' expected competencies, course outcomes and program outcomes:** according to 65% students and teachers inform them *everytime* about their expected competencies, course outcomes and program outcomes; according to 17.2% students the teachers inform them *usually* about the same; according to 11.7% students the teachers inform them *occasionally/sometimes*; according to 3.9% students the teachers *rarely* inform them about their expected competencies, course outcomes and program outcomes.
11. **Necessary follow-up by mentor with an assigned task:** according to 64.4% students their mentor does the necessary follow-up with an assigned task to them *every time*, according to 13.9% students their mentor does follow up *usually*, 9.4% students responded that the teachers informed them *occasionally/sometimes*, 5% students responded as *rarely*. Whereas 7.2% students didn't aware about their mentor.
12. **The teachers illustrate the concepts through examples and applications:** according to 67.2% students the teachers *every time* illustrate the concepts through examples and applications, according to 11.7% students the response was *usually*, according to 15.6% students the response was *occasionally/sometimes*.
13. **The teacher identifies student strengths and encourage them providing right level of challenges:** according to 60% students the teachers *fully* identified their strengths and encourage them providing right level of challenges, according to 20% students and teachers act *reasonably*, according to 12.8% students and teachers act *partially*, according to 5.6% students and teachers act *slightly*.
14. **Teachers identify students' weaknesses and help to overcome them:** according to most of the students (71.7%) the teachers were able to identify the weaknesses and help them to overcome it *every time*, 15% students responded as *usually*, whereas according to 5.6% students it was either *occasionally* or *rarely*
15. **Institution's efforts to engage students in monitoring, review and continuous quality improvement of the teaching-learning process:** 48.3% students were *strongly agree* to this statement, 30% students were *agree*, 11.1% students were *neutral*. Whereas 10.5% students didn't not agree with this statement.

16. **The institute/ teachers use student centric methods**, such as experiential learning, participative learning and problem-solving methodologies for enhancing learning experiences.

According to 55.6% students teachers use student centric methods to *a great extent*, according to 17% students the teachers use student centric methods in *moderate* way, for 9.4% students the teachers *somewhat use* student centric methods, for 10% students the teachers use *very little* use student centric methods.

17. **The teachers encourage the students to participate in extracurricular activities:**

50% students strongly agree to this statement, 33.3% students agree, 8.3% students were *neutral*.

18. **Efforts made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make the students ready for the world of work.**

According to 58.9% students the institute/teachers take efforts to *a great extent*, according to 19.4% students the institute/teachers take *moderate* efforts, whereas 8.9% students responded as *somewhat*, and 7.8% students responded as *very little*.

19. **Percentage of teachers using ICT:** according to 43.9% students *above 90%* teachers used ICT tools such as LCD projector, multimedia etc. while teaching; according to 22.2% students *70-89%* teachers used ICT tools; for 15.6% students *50-69%* teachers used ICT tools, according to 10.6% students the percentage of teachers using ICT tools was *30-49%* and according to 7.8% students the percentage of teachers using ICT tools was *below 29%*

20. **The overall quality of teaching-learning process in the institution is very good:** the response of 52.2% students to this statement was *strongly agree*, 23.3% students responded as *agree*, whereas 16.1% students responded as *neutral*. Whereas 8.3% students didn't not agree with this statement.

21. **Give three observation / suggestions to improve the overall teaching – learning experience in your institution.**


Total 61 students responded to this question. Most of the students mentioned that their teaching learning experience in the institution was “good”, “very good”, “encouraging”, “to a great extent”. According to students institution focuses on “soft skills, communication skills, practical work”, use of technology for teaching learning. A few students suggested that the course should be more research oriented and practical issues should be discussed.

From the student satisfaction survey responses, it seems that during COVID pandemic the students get somewhat disconnected from the traditional teaching learning process. Some students couldn't attend online teaching consistently due to issues like connectivity or remote location. So were their responses regarding mentoring and use of ICT.

In the student satisfaction survey, on an average more than 75% students picked first two (on five point scale). This clearly shows that a large number of students are satisfactory about their teaching-learning and evaluation experience in the institution.

(Google form Link: https://docs.google.com/forms/d/e/1FAIpQLSclOp4_fqJ9uvqEa-H9uW31IKSngEyjiCbZvFgWM6Z6g9WQ/viewform?usp=sf_link)


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